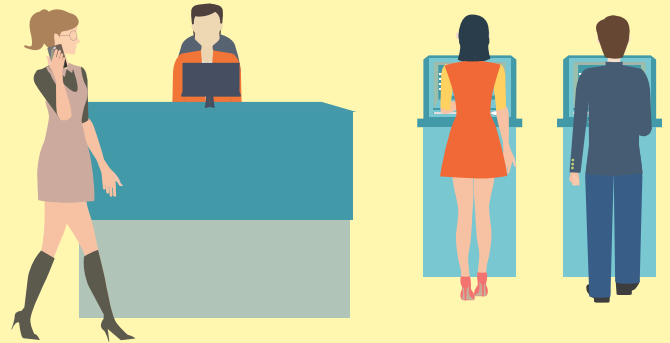
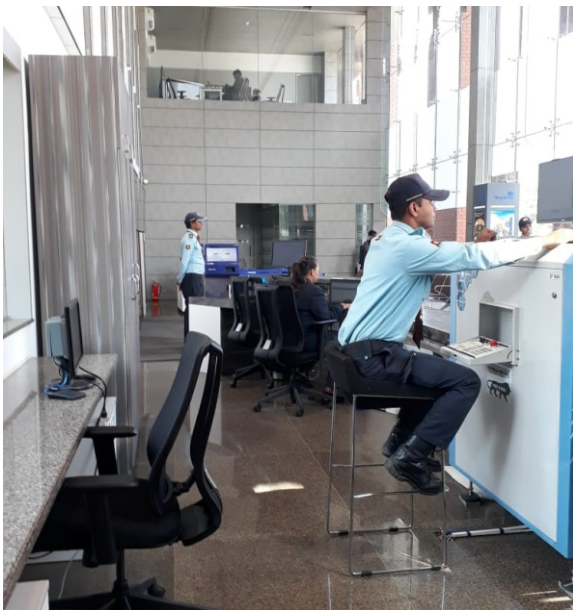


Shifting the Paradigms of Visitor Management Solutions



“Welcome, how may I help you?” are the words we have heard too often. The days when a security guard standing at the door checking the bag and guiding you to the receptionist who would then ask you to enter your details in the log book have long been gone.

Over the years, there has been a paradigm shift in the way we perceived visitor experience and solutions. Visitor Management Solutions is not just about welcoming guests anymore. It has evolved to ensure highest levels of safety and security protocols combined with high end customer service.



The organization

Our client, a Bengaluru based real estate developer of an IT campus which comprises of a daily workforce of 35000 employees. They also experience approximately 300 - 400 visitors' footfall each day.

In our constant endeavor to deliver enhanced experiences for our customers, Denali with its expertise as an integrated technology service provider has designed and implemented Visitor Management Solution for one of our biggest real estate client in Bengaluru.

Implementation

Digital Transformation: The Process

The journey towards digital transformation is a step by step process which includes research, assessment, implementation and outcome. Here is how we went about the process through some custom-made analysis and solutions for one of the largest IT park at Bengaluru.

Assessment

As a part of the security transformation project, our strategic security specialists conducted a comprehensive onsite assessment for all security services and its parameters existing at the campus against the best global benchmarks. A detailed inspection of the IT Park was conducted which focused on a comprehensive visitor management solution. Security Service assessment at the campus indicated a strong potential of implementing a technology driven security program, designed and deployed for providing a higher level of protection while driving performance & efficiencies. By working closely with the campus facility teams, the clients, as well as the tenants within the vicinity, site specific security strategy and solutions were devised and implemented.

Automation

In an age of automation, enhancing customer experience continue to play a crucial role in staying ahead of the curve. Denali's Visitor Management Solutions (VMS) promotes a hassle-free access that does not compromise on security. Denali's VMS enables you to Pre - Register your visitor on one campus app. Alternatively, Self-registration on the Visi-pod

at the welcome centre and take the generated QR Code slip and report to the security desk. An email to the concerned person will be sent automatically intimating the visitor's arrival. Collect the RFID card and deposit the government identity proof with the security desk. Place baggage for security scanning and proceed through the Door frame metal detectors and collect the baggage. Scan the RFID card on the Flap Barriers to enter/exit the campus. While leaving the campus, submit the RFID card and collect your government identity proof from the security desk. Unlike traditional visitor management solutions Denali proves to be an efficient and highly satisfactory VM solution, not only does it provide the desired results but also enhances the overall appeal of your business.

Benefits

Today, we are delivering tailor-made visitor management solution combining IoT based technology, data analytics and real-time monitoring to deliver a safe and secure campus. Denali's robust Visitor Management System offers wide-range of benefits including:

- **Real-time monitoring** system that prevent security lapse related incidents. Identifies and mitigates risks before they become threats to the safety of employees working in our campuses.
- **Accurately monitors daily visitors** through an automated visitor management system which records information regarding the visitor details that are duly verified by their identity documents, the time of entry and exit, reason for visit, person and company being visited etc



- The stakes are high while dealing with security and service levels at IT parks. Setting up of screening and recording systems allows **seamless transition of vehicles** in and out of the campus ensuring **highest security and service levels**.

In today's world, time is equivalent to money. Nobody is willing to wait, and we immediately switch from delayed services to high-paced services even without a minute's thought. Under conventional visitor management ways, it was nice to hear a welcoming voice when you first arrived at the reception desk, asking details and inputs details without any authentication or identification while we wait at the counter for badge or an access card handed over to us. Times have changed and so has the definition of visitor management. Today, if the person at the welcome desk or reception is not on the seat we immediately lose our patience and most importantly there is a risk of being late for an important meeting. Innovative VMS solutions reduce the above risks, dependencies and ensure faster turnaround time and thereby ensuring your valuable resources are assigned to much important tasks.

At Denali Management Services we offer Smart Technology for Smart Tomorrow. Be Smart.

A SIMPLE TWO MINUTE CAMPUS ACCESS PROCESS FOR GUESTS A TRANSFORMATIVE EXPERIENCE



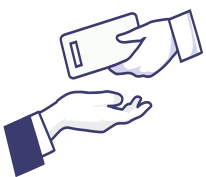
STEP 1

Self-Register on the Visi-Pod and take the generated QR code slip.



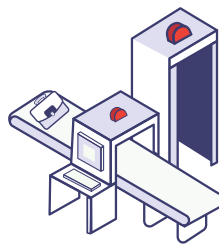
STEP 2

Report to the Security Desk. An email will automatically be sent to the host intimating him of the visitor.



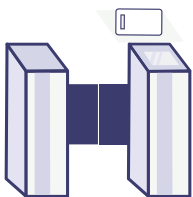
STEP 3

Collect your RFID card and leave your identity proof with the security.



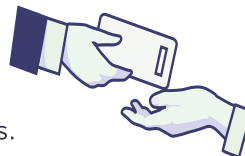
STEP 4

- Place baggage for security scanning.
- Proceed through Door Frame Metal Detectors.
- Collect the baggage.



STEP 5

Scan the RFID card on Flap Barrier to Enter/Exit the Campus.



STEP 6

While leaving the campus, leave the RFID card and collect your identity proof from the security.